

Physical Intervention for Door Supervisors and Security Officers

Knightwood Training's PI training is delivered in association with Maybo, Skills for Security and BIIAB. This course is approved for use with SIA licence-linked qualifications for Door Supervisors/Security Officers. The programme can be delivered either in-house or at our Head Office.

Industry change from 2010

Door supervisors coming into the security industry after August 2010 will have to complete a Level 2 qualification in physical intervention to gain an SIA licence. This qualification is also a valuable option for other licensed security functions that may require physical intervention such as retail and hospital security officers.

Employers of Door Supervisors/Security Officers read this!!!!

Recent changes in the Law, particularly with the inclusion of the Corporate Manslaughter and Corporate Homicide Act 2007 and the New Health and Safety Offences Act 2009 into UK statute law, now make it easier for prosecuting Authorities to bring charges against the Management of companies where death or injury has resulted to 'Gross Negligence'.

In addition, the New Sentencing Guidelines have raised the minimum fines that can be imposed as well as making imprisonment more likely.

Employers Duty of Care

Health & safety at work Act 1974, Employers: It shall be the duty of every employer to ensure, so far as is reasonably practicable, the health, safety and welfare at work of all his employees.

Existing licensed Door Supervisors (pre August 2010), underwent predominately a theory based course in order to obtain the licence to operate. However as we are all aware there are times that avoiding and diffusing high risk situations will only go so far, and it may be necessary, as a last resort, to use reasonable force. Employers tend to forget that they have a duty of care to train their staff accordingly, in order to reduce the risks to these possible high risk situations. Security, on a weekly basis, become injured in the course of their duties. This leads to possible Civil and sometimes Criminal prosecutions to the Employer if they were found to be Negligent (untrained and injured Security officer wins case for damages)

Employees Duty of Care

It shall be the duty of every employee while at work to take reasonable care for the health and safety of himself and of other persons who may be affected by his acts or omissions at work.

This means for example, that Door Supervisors who have had adequate training in Physical Intervention, have a duty of care to adhere to the training given by their employer. If another member of staff or a member of the public were injured due to a technique NOT covered in the training and if NOT found to be justified in the circumstances, then the employee alone could be prosecuted either through a Civil or Criminal courts.

This would in some circumstances give protection through due diligence to the employer ("Last month saw the tragic story of John Jones in the news headlines").

Who is eligible for the programme?

Knightwood Training's Physical Intervention Course is designed for private and in-house staff working in security and enforcement roles in the Security Industry Authority (SIA) licensable sectors and the wider licensed retail sector including:

- Retail security
- Licensed retail
- Colleges and universities
- Healthcare security
- Transport security
- Local authorities
- Hospitality
- Event security

What will I learn on the Physical Intervention course?

The Physical Intervention programme provides candidates with a wider range of non-violent options for dealing with the most common scenarios involving physical contact in licensed premises. This course does not cover every scenario that you may encounter in your duties as a Door Supervisor, but it is a good foundation to start from and is the industries set standard to date.

PI Course Content:

- The requirement to use non-physical skills as far as possible
- The law in relation to 'reasonable force' and 'self defence'
- The value of assessing a situation before intervening
- Using physical intervention as a last resort
- Possible medical implications
- The potential legal implications of the techniques
- Disengagement techniques

Where your company or you as an individual have outlined additional higher Hazards/Risks, involved with Physical Intervention, then Knightwood Training offer the NCFE Level 2 for Enforcement Personnel (use as link to the course)

How will you be assessed?

There is no formal examination for this course, other than satisfying the course Instructor that you are capable of performing the set required techniques to pass the course. Once you have required the standard, the Instructor will sign you off as a pass. You will then receive the BIIAB/Skills for Security accredited Maybo Certificate (level 2). These certificates will take 2-3 weeks to arrive.

Certification: BIIAB/Skills for Security accredited Maybo Certificate Level 2

Duration: 1 day

Cost: £88.00 Inc Vat (course book and certificate are included in the fees)

Contact Knightwood Training on info@knightwoodtraining.co.uk or 0791 761 2158